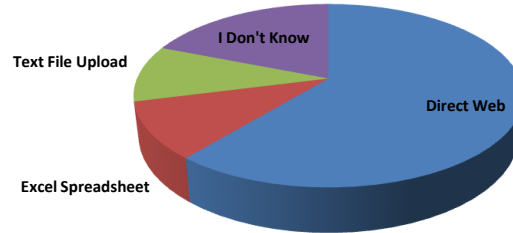


ECLIPSE User Survey Results

157 Responses / 500 Surveys Sent = 31% Response Rate

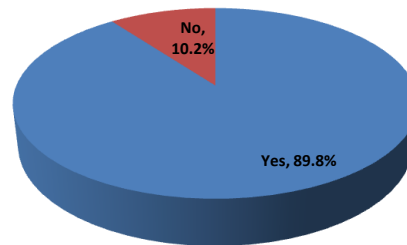
Which ECLIPSE wage reporting method is your employer using?

	%	Response Count
Direct Web	61%	96
Excel Spreadsheet	10%	15
Text File Upload	10%	16
I Don't Know	19%	30



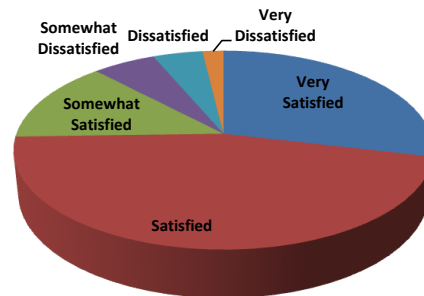
Did you attend an ECLIPSE training session?

	%	Response Count
Yes	89.8%	141
No	10.2%	16



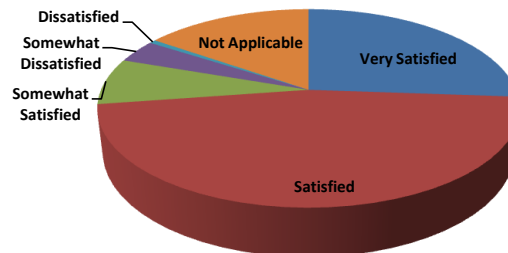
Please rate your overall satisfaction with the ECLIPSE system:

	%	Response Count
Very Satisfied	28.7%	45
Satisfied	45.9%	72
Somewhat Satisfied	13.4%	21
Somewhat Dissatisfied	5.7%	9
Dissatisfied	4.5%	7
Very Dissatisfied	1.9%	3



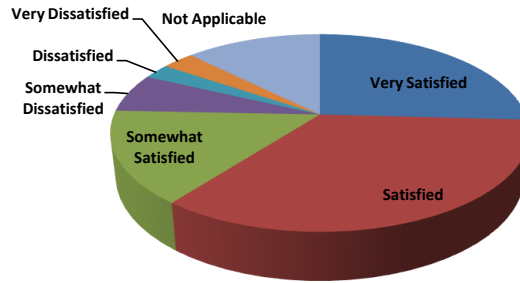
Please rate your satisfaction with the enrollment process on the ECLIPSE system:

	%	Response Count
Very Satisfied	26.1%	41
Satisfied	46.5%	73
Somewhat Satisfied	7.6%	12
Somewhat Dissatisfied	3.8%	6
Dissatisfied	0.6%	1
Not Applicable	15.3%	24



Please rate your satisfaction with the wage reporting process:

	%	Response Count
Very Satisfied	26.1%	41
Satisfied	35.0%	55
Somewhat Satisfied	15.3%	24
Somewhat Dissatisfied	6.4%	10
Dissatisfied	2.5%	4
Very Dissatisfied	3.0%	3
Not Applicable	12.7%	20



Please rate your satisfaction with the online payment process:

	%	Response Count
Very Satisfied	9.6%	15
Satisfied	19.1%	30
Somewhat Satisfied	3.2%	5
Somewhat Dissatisfied	1.9%	3
Dissatisfied	0.6%	1
Very Dissatisfied	0.0%	0
Not Applicable	65.6%	103

